

Motor Assistance

ARAG Ireland

Statement of customer demands and needs

Please consider the following questions in order to decide whether ARAG Motor Assistance meets your demands and needs. This statement is not a summary of cover.

- Do you own or drive a vehicle that is legally taxed and insured for you to drive?
- Is your vehicle maintained in a roadworthy condition?
- Is your vehicle of standard construction and suitable to be loaded onto a recovery truck?
- If you unexpectedly breakdown would you like to have access 24 hours a day, 365 days a year, to an emergency helpline to obtain roadside assistance, and vehicle recovery should a repair at the scene not be possible? (Please note that you would be responsible for repair costs if your vehicle cannot be repaired at the scene of a breakdown.)
- If your vehicle fails to start at your home address would you like access to emergency assistance to get it started or to have it recovered to a suitable local garage for repair if it's not possible to get it started?
- To avoid duplicating entitlement to services, would you cancel and obtain a refund of any existing subscription you pay to a motoring organisation or allow your existing membership to expire following the purchase of this product?

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