

Family Legal Solutions

ARAG Ireland

Statement of customer demands and needs

Please consider the following questions in order to decide whether ARAG Family Legal Solutions meets your demands and needs.

- Would you like to be able to access free legal advice, an identity theft service, a health & medical information service and a counselling service by telephone?
- Would you like to be protected against legal or other expert costs that could arise from the events described below?
 - An employment dispute – legal costs to make an employment claim if you have been unfairly treated at work or where there has been a breach of your contractual rights.
 - A dispute about buying consumer goods or services or privately selling goods. (Please note that the contract disputes cover available under Family Legal Solutions may not fully meet your demands and needs if you wish to be covered for legal costs arising from building disputes of more than €7,500. There are further limitations on the type of contracts covered which are listed in full in the policy wording.)
- A dispute arising from damage, nuisance and trespass to your property – including vehicle damage.
- A bodily injury following an accident or medical negligence for which you are seeking compensation.
- A revenue audit enquiry into your self-assessment return.
- A prosecution, including a motoring prosecution.

ARAG Legal Protection Limited is registered in Republic of Ireland number 639625.
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ARAG Legal Protection Limited is regulated by the Central Bank of Ireland.

www.arag.ie