

## ARAG Ireland

## Statement of customer demands and needs

Please consider the following questions in order to decide whether ARAG Employment Practices Legal Protection meets your demands and needs. This statement is not a summary of cover.

- Would you like to be able to access free business legal advice and a counselling service by telephone, and/or to download an employee handbook?
- Would you like to have legal representation if an employee or ex-employee alleges that you have breached their contractual terms or employment rights and pursues a claim against you? (Please note that the cover for employment disputes will not fully satisfy the demands and needs of businesses which engage workers on a casual or freelance basis who they do not fully control, and/or workers who choose whether or not they wish to perform work.)
- Do you require employment claims that are brought against you to be defended or settlements paid, in circumstances where there has been a breach of employment law?
- Would you like to be protected against the payment of compensation to an employee or ex-employee?
- Would you wish to protect your business and its employees against legal costs if an allegation or a complaint results in a criminal investigation or prosecution (including motor-related offences)?
- Is your business subject to a statutory licence?